

Video Conferencing: Safeguarding and Privacy Overview



Zoom



Summary privacy policy

(Powered by Polisis)

✓ Positive

- You can request access and deletion of personal data
- The policy provides opt-out choices
- The policy provides opt-in choices

— What to look out for

- Several types of personal information types can be collected.
- Information commonly used to identify you, such as your name, user name, physical address, email address, phone numbers, and other similar identifiers.
- Information about your job, such as your title and employer.
- Credit/debit card or other payment information.
- Facebook profile information (when you use facebook to log-in to our products or to create an account for our products).
- General information about your product and service preferences.
- Information about your device, network, and internet connection, such as your ip address(es), mac address, other device id (udid), device type, operating system type and version, and client version.
- Information about your usage of or other interaction with our products ("usage information").
- Other information you upload, provide, or create while using the service ("customer content"), as further detailed in the "customer content" section below.

Minimum Age: 16

(unless Zoom for Education Subscriber)

- **Free plan** (limited to 40 mins)
- **Pro** – £11.99 per month

Links

Terms – <https://zoom.us/terms>

Privacy – <https://zoom.us/privacy>

[Read the full summary on Polisis.](#)

Be aware
of so-called
“Zoom
bombing”



Minimum Age: 16

(unless Zoom for Education Subscriber)

ELIGIBILITY. You affirm that You are at least 16 years of age and are otherwise fully able and competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties set forth in this Agreement, and to abide by and comply with this Agreement. Your access may be terminated without warning if we believe that You are under the age of 16 or are otherwise ineligible.

INTENDED USE; RESTRICTION ON USE BY CHILDREN.

The Services are intended for business use. You may choose to use the Services for other purposes, subject to the terms and limitations of this Agreement. Zoom is not intended for use by individuals under the age of 16, unless it is through a School Subscriber (as that term is defined in Exhibit A) using Zoom for Education (K-12). Individuals under the age of 16 may not create accounts or use the Services except as described herein.

Policy statements relating to children

Although we cannot absolutely control whether minors gain unauthorized access to the Services, access may be terminated without warning if we believe that You are underage or otherwise ineligible

Personal data policy statements

(adherence to GDPR/Privacy Shield)

1. Our Products are generally hosted and operated in the United States (“U.S.”) through Zoom and its service providers, though data may be collected from wherever our users are located. We may transfer your Personal Data to the U.S., to any Zoom affiliate worldwide, or to third parties acting on our behalf for the purposes of processing or storage. Where local law requires, we may store data locally in order to comply with global regulations. By using any of our Products or providing any Personal Data for any of the purposes stated above, you consent to the transfer and storage of your Personal Data, whether provided by you or obtained through a third party, to the U.S. as set forth herein, including the hosting of such Personal Data on U.S. servers.

2. Zoom is responsible for the processing of Personal Data it receives under the Privacy Shield Framework, and subsequently transfers to a third party acting as an agent on its behalf. Zoom complies with the Privacy Shield Principles for all onward transfers of Personal Data from the EU, Switzerland, and the United Kingdom including the onward transfer liability provisions.